

**WITHDRAWAL FORM**

- Pursuant to Article 49, paragraph 1, sub-paragraph h) -

Fill in and return this form only if you wish to withdraw from the online sales agreement. This form may be served to the Seller by mail, E-mail, fax at the addresses specified below according to the Purchaser's/Consumer's preferences.

*The present form is provided prior to any contractual obligations as prescribed by Article 49, paragraph 1, sub-paragraph h) and as referred to in the terms of the contract. It is meant to be a tool to enforce the right of withdrawal of Purchasers/-Consumers. It is reminded that, in order to enforce his / her right of withdrawal, the Purchaser/Consumer shall inform the Seller about his / her decision to withdraw from the present online sales agreement by serving an explicit notice thereof (e.g. a letter sent by mail, fax or E-mail); therefore, the use of the present form is not compulsory.*

**I/we hereby communicate that I/we withdraw from my/our sale contract covering the following**

Goods/Services

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– Ordered on \_\_\_\_\_ Received on \_\_\_\_\_

**CUSTOMER'S DETAILS**

SURNAM ..... NAME .....

ADDRESS .....

VAT NO. / TAX CODE NO ..... E-mail address .....

**REASONS FOR WITHDRAWAL**

- The Goods delivered are different from the ones ordered
- The Goods received have suffered damages during transportation
- Replacement of the Goods received with different Items
- The Good received is damaged and unsatisfactory
- Other (please, specify) \_\_\_\_\_

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I hereby request to be refunded the amounts already paid: (please, select one of the following options):

- Use the same method of payment as the one used for the purchase
- As follows (please, specify)

Date and place

Signature